

NOTICE REGARDING COVID-19 LOCKDOWN

SAIFM is committed to the well-being of our staff and students and will be closing our office for the 21-day lockdown, as per Government instruction.

Even though our offices will be closed during this period, we will still be available via email for any queries and exam purchases, so please do not hesitate to get in touch electronically should you need some assistance.

General queries:

susan@saifm.co.za

hayley@saifm.co.za

Workshop queries:

melissa@saifm.co.za

FAIS CPD

For a list of approved FAIS CPD providers who offer online CPD programmes, please visit <http://saifm.co.za/approved-cpd-providers/>

Exam bookings

All existing exam bookings during the period 27 March 2020 to 16 April 2020 are cancelled with immediate effect.

If you have made a booking that falls within the lockdown period and would like to reschedule, please contact the relevant exam venue that you wish to book with.

Exam expiries

For those who have exams with expiry dates between the period 15 March 2020 to 30 April 2020, we have extended the expiry date to 31 May 2020, thus you will not forfeit your exam fee as a result of the lockdown.

Refunds

Requests for refunds will still be accepted provided the exam falls within the expiry date of the exam (including the extended period mentioned above), however no payments will be made during the lockdown period. All refunds are subject to the cancellation policy and conditions as stipulated on our website www.saifm.co.za

Stay strong, stay safe and study hard!



SAIFM

South African Institute of Financial Markets